

## 9.5 REMOTE MANAGEMENT

ECHO defines **remote management** as an operational approach used to provide relief in situations where humanitarian access to disaster-affected populations is limited by security concerns and/or formal or informal decisions imposed by de jure or de facto authorities, thus requiring adjustments to the management of the humanitarian actions. Typically, this involves humanitarian agencies transferring operational responsibilities, usually carried out by expatriate staff, to national and local employees or to implementing partners.

ECHO **does not fund** actions using remote management other than in the most exceptional circumstances, such as security concerns, major bureaucratic obstacles, and force majeure.

ECHO will consider funding actions involving remote management only when it can answer in a satisfactory manner the questions below:

- Is there an access problem?
- Does the proposed action include acceptance-building measures?
- Is it direct-life saving action?
- Can the action be implemented without risking the lives of those undertaking the work on the ground?
- What is the source of the needs assessment in a remotely management action?
- Is the staff adequately qualified?
- Are the monitoring arrangements adapted for remote management?

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### 9.5.1 REMOTE MANAGEMENT IN ONGOING ACTIONS

Where remote management is proposed by a partner for an ongoing action, due to a change in circumstances that hinders or prevents direct implementation (e.g. force majeure, security concerns, etc), ECHO will use the same criteria than the ones mentioned above to assess whether the action should be:

- continued using remote management approach;
- suspended;<sup>77</sup>
- terminated.

The partner will inform immediately ECHO of those circumstances hindering the implementation of the action and requiring remote management. The partner will submit a modification request including the

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<sup>77</sup> See section 10.4

necessary information on the remote management measures. This modification requires the approval of ECHO (i.e. Mutual Consent procedure<sup>78</sup>).

#### 9.5.2 REMOTE MANAGEMENT AND THE SINGLE FORM

The remote management mechanism should be clearly explained in the Single Form. The partner is invited to read the assessment criteria explained in ECHO approach to remote management to identify the information to be provided in the various sections of the Single Form. Particular attention will be paid to:

- Section 6.1 - organisational and management structure;
- Section 6.7 - implementing partners;
- Section 8.1 - monitoring arrangements;



For further information, consult ECHO approach to remote management document  
[http://dgecho-partners-helpdesk.eu/actions\\_implementation/remote\\_management/start](http://dgecho-partners-helpdesk.eu/actions_implementation/remote_management/start)

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<sup>78</sup>See section 10.1